

**WASTE MANAGEMENT**

2250 Sandridge Road  
Moraine, Ohio 45439  
(937) 318-5400  
(937) 294-7197 Fax

Dear Waste Management Customer,

As a current participant in the orange bag program, your Waste Management trash program is about to change. Please pay close attention to the following information.

Waste Management is still offering you a low volume service at a reduced rate. The biggest change is that you will no longer need to purchase the orange bags beginning July 1, 2009. You will simply place your own 35-gallon trash can house side for pickup on collection day. The second change is your trash will only be picked up the **first week of each month** on your current pickup day. Free weekly recycling and bulk pickup service continues as a part of this program.

Since you will no longer be purchasing the orange bags, you will now be getting an invoice for your service. Your new service will be \$5.00 a month plus a fuel adjustment fee. Your bill, however, will be mailed quarterly and therefore your invoice will be for \$15.00 plus the fuel adjustment fee for the entire quarter.

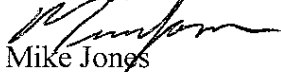
We are pleased to be able to continue to offer you a low volume, affordable program. And now that you do not have to purchase the orange bags, we believe this program is even better.

Here is the program, again, outlined for your information.

1. You will **no longer** need to purchase orange bags.
2. Beginning **July 1** you will put your own 35-gallon trash can house side for pickup the first week of each month on your regularly scheduled day.
3. **Your pickup day will not change.**
4. As a current low volume orange bag customer you are automatically enrolled.  
**You do not need to call to re-enroll.**
5. You will receive a quarterly invoice for \$15.00 plus a fuel surcharge for service beginning in July 2009.
6. You may receive a cash refund for any unused orange bags that you currently have by returning them to the City of Kettering Government Center, 3600 Shroyer Road. Returns may be made 8-5, Monday through Friday during the month of July.

If you have any questions, feel free to call Waste Management at 1-866-263-6445 or the City at 29-TRASH (298-7274).

Sincerely,



Mike Jones

District Manager Waste Management